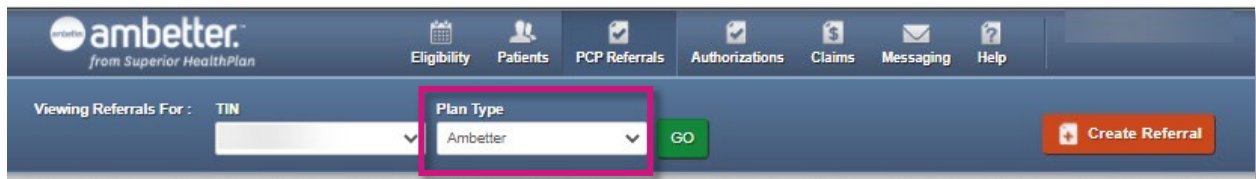
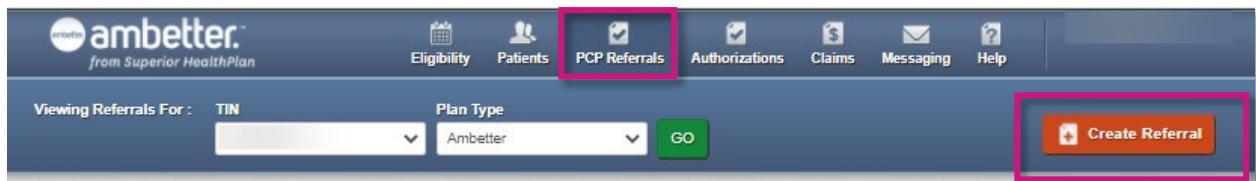


To refer a member to an Ambetter Value and Virtual provider, please follow the steps below:

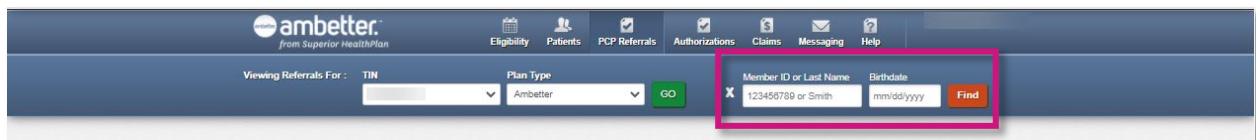
1. Go to Provider.SuperiorHealthPlan.com and log in to Ambetter’s Secure Provider Portal.
 - If you have not registered for the portal or need help getting access, please click on **Create New Account**.
2. Once you have logged into the portal, under the **Plan Type** drop-down, select “Ambetter”.
 - If Ambetter is not selected, the referral option will not appear. It will also not appear if you are not authorized to refer Ambetter Value or Virtual members.



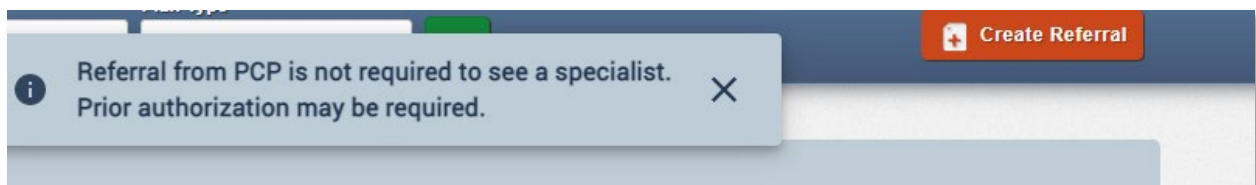
3. Click on the **PCP Referrals** icon and then click **Create Referral**.



4. Input the member’s **Member ID or Last Name** and their Date of Birth (**DOB**) and click on **Find**.



5. If there is more than one result, select the appropriate member.
 - Only Value and Virtual members require a referral. If you attempt to enter a referral for a member who does not require a referral, you will get the message below.



6. On the **Create Referral** page, under **Referring Provider**, input the referring provider's name or National Provider Identifier (NPI) and click on the search button.

Create Referral

Patient Name

Birth Date Plan **Ambetter Value**

Member ID Primary Provider Group **Ambetter Value Medical Group**

Please create the referral using the form below. All fields are required except Notes.
If you need to find a provider for your referral, please use the [Ambetter Guide](#).

No referral necessary for the following Specialties:

- Urgent or Emergent Services
- Behavioral Health/Substance Use Disorder
- Obstetrics and Gynecology
- Labs
- Radiology (X-ray, Imaging)
- Anesthesiology

Referring Provider

ENTER NAME OR NPI

Name	
TIN	NPI
Phone	

Referral Type

SELECT AN OPTION

7. Providers matching the information input on the previous page will populate. Select the blue arrow next to the correct referring provider.

Select A Provider

Filter...

Name	Location	NPI	TIN	Specialty	
<input type="text"/>	Woodhue Drive Austin	<input type="text"/>	<input type="text"/>	Nurse Practitioner: Family	<input type="button" value="→"/>
<input type="text"/>	University Avenue Georgetown	<input type="text"/>	<input type="text"/>	Nurse Practitioner: Family Nurse Practitioner: Family	<input type="button" value="→"/>
<input type="text"/>	University Avenue Georgetown	<input type="text"/>	<input type="text"/>	Nurse Practitioner: Family	<input type="button" value="→"/>
<input type="text"/>	Woodhue Drive Austin	<input type="text"/>	<input type="text"/>	Nurse Practitioner: Family Nurse Practitioner: Family	<input type="button" value="→"/>

8. Select the appropriate **Referral Type**.

9. Under **Referred To Provider**, input the name or National Provider Identifier (NPI) of the provider receiving the referral.
- Only providers participating in the plan selected will filter in your search.
 - For help identifying participating providers, see step 14.

The screenshot shows a multi-step form for creating a referral. It is divided into four main sections:

- Referring Provider:** Includes a search box with a magnifying glass icon and the text "ENTER NAME OR NPI". Below it are labels for "Name", "TIN", and "Phone".
- Referral Type:** A dropdown menu with three options: "Consult", "Treatment", and "Consult & Treatment".
- Referred To Provider:** A search box with a magnifying glass icon and the text "ENTER NAME OR NPI". Below it are labels for "Name", "TIN", and "Phone".
- Referred To Provider's Specialty:** A dropdown menu with the text "SELECT AN OPTION".
- Dates & Visits:** Includes labels for "Start Date", "End Date", and "Visits".

Red boxes highlight the search boxes in the "Referring Provider" and "Referred To Provider" sections, and the "Referral Type" dropdown menu.

10. Providers matching the information input on the previous page will populate. Select the blue arrow next to the correct provider.

The screenshot shows a table titled "Select A Provider" with a "Filter..." button in the top right corner. The table has five columns: "Name", "Location", "NPI", "TIN", and "Specialty".

Name	Location	NPI	TIN	Specialty
[Redacted]	Almeda Road Houston	[Redacted]	[Redacted]	Internal Medicine: Rheumatology
[Redacted]	South May Street Suite 300 Round Rock	[Redacted]	[Redacted]	Internal Medicine: Rheumatology Internal Medicine: Rheumatology Internal Medicine: Rheumatology Internal Medicine: Rheumatology
[Redacted]	South May Street Suite 300 Round Rock	[Redacted]	[Redacted]	Internal Medicine: Rheumatology

Red boxes highlight the blue arrows in the rightmost column of the table, which are used to select a provider.

11. Choose the **Referred To Provider's Specialty** and once all information is verified, click on **NEXT** at the bottom of the screen.

The screenshot shows a web form with the following sections:

- Referred To Provider:** A search box with a magnifying glass icon and the text "ENTER NAME OR NPI".
- Referred To Provider's Specialty:** A dropdown menu with "Internal Medicine: Rheumatology" selected. Below it is the text "SELECT AN OPTION".
- Dates & Visits:** A table with columns for Start Date, End Date, and Visits.

Start Date	End Date	Visits
03/08/2022	06/06/2022	1
- Notes(optional):** A text area with the placeholder "Enter some notes here..." and a character count "0/400".
- Note:** "Note: Payment of claims is dependent on eligibility, covered benefits, provider contracts , correct coding and billing practices . For specific details, please refer to the provider manual."
- Buttons:** "CANCEL" and "NEXT" buttons at the bottom right.

12. Review and confirm the information on the Referral page and, once confirmed, click **SUBMIT**.

Referral

Patient Name [REDACTED]

Birth Date [REDACTED] Plan **Ambetter Value**

Member ID [REDACTED] Primary Provider Group **Ambetter Value Medical Group**

Referring Provider [REDACTED]

Referral Type
Consult & Treatment

Referred To Provider [REDACTED]

Referred To Providers Specialty
Internal Medicine: Rheumatology

Dates & Visits Dates **02/16/2022-05/17/2022** Visits **1**

Notes(optional)

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[Privacy Policy](#)
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13. Referrals can be seen by selecting the **PCP Referrals** icon, and then **Referrals Made** tab.

ambetter.
from Superior HealthPlan

[Eligibility](#)
[Patient](#)

[Authorizations](#)
[Claims](#)
[Messaging](#)
[Help](#)

Viewing Referrals For : TIN [REDACTED] Plan Type [REDACTED]

Referrals

[Referrals Received](#)

Filter...

Submitted	Referral ID	Status	Member Name	Plan	Start - End Dates	Specialty
Rows per page: 10 ▾ 0-0 of 0 < >						

- Referrals can also be seen under **PCP Referrals** in the member's profile.

Back to Eligibility Check

Overview

Cost Sharing

Benefits Usage

Assessments

Health Record

ADT

Authorizations

Pharmacy PDL

Care Management Referrals

PCP Referrals

Coordination of Benefits

PCP Referrals

CREATE REFERRAL

Filter...

Submitted	Status	Referral ID	Start - End Dates	Specialty
02/15/2022	Active		02/15/2022 - 05/16/2022	Internal Medicine: Rheumatology
02/14/2022	Cancelled		02/14/2022 - 05/15/2022	Internal Medicine: Rheumatology
02/14/2022	Cancelled		02/14/2022 - 05/15/2022	Internal Medicine: Rheumatology

Rows per page: 10 1-3 of 3

State: Texas | Network Year: 2022 | Provider Network: Ambetter Value Edit

rheumatologist | Leander, TX 78641, USA

Gender | Specialty | Virtual Visits | Language | More | Hide map

5.9 mi. away

Internal Medicine: Rheumatology

Referral from PCP required

Accepting new patients
 In network
 Offers virtual visits

(512) 244-4272

View profile